



PERSONAL HEALTH INFORMATION AND PRIVACY IN OUR FACILITIES

Newfoundland and Labrador has a law that protects your personal health information, known as the **Personal Health Information Act**, sometimes referred to as PHIA.

- We are required to keep your personal health information secure and confidential.
- You have the right to know how we collect, use and disclose your information, and how you can access it.

You have a right to:

- Know your information that is in our records.
- Access and obtain a copy of your records (copy subject to applicable fees) and/or request correction.
- Know who has access to your records and for what reasons.
- Be informed of our information policies, talk to us about them and identify any concerns.
- Ask us not to share your personal health information with certain health care providers – we will not share your information unless we are permitted or required by law to do so.
- Change your mind about sharing your information.
- Be informed if your personal health information is stolen, lost or improperly accessed.

Your personal health information is shared among your doctors, nurses and other team members who provide care and assistance to you. We will only collect, use and share your personal health information with others to identify your health care needs and to plan and manage services. Your personal health information may also be used/shared without consent for purposes such as risk management activities, to conduct approved health research or as otherwise required or permitted by law.

We are committed to our duty of upholding the privacy of your health information.

If you have questions or concerns, please contact our **Regional Privacy Officer:**

Tel: (709) 454-0162

E-mail: privacy@lghealth.ca

*For more information about your privacy rights, or if you are not able to resolve a problem directly with our organization, please contact the **Office of the Information and Privacy Commissioner**, P.O. Box 13004, Station A, 34 Pippy Place, St. John's, NL, A1B 3V8; **Tel: (709) 729-6309; Toll-free: 1-877-729-6309; Fax: (709) 729-6309; Web: www.oipc.nl.ca.***



Labrador - Grenfell
Health

Please see our privacy brochure for additional details.

www.lghealth.ca