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Innu Mikun Airlines Awarded Contract to Provide Chartered Air Services

(Happy Valley-Goose Bay, NL): Labrador-Grenfell Health has awarded a contract to Innu Mikun Airlines to provide chartered air services to the North and South coasts of Labrador. The two-year contract came into effect on Jan. 1, 2016 and was awarded following a review of bids submitted as part of a competitive public tender process.

"Labrador-Grenfell Health looks forward to working with Innu Mikun Airlines to continue providing access to medical services to residents of the North and South coasts of Labrador who must travel from their communities to regional referral centres to access specialized health care services," said Tony Wakeham, President and Chief Executive Officer.

"Labrador-Grenfell Health enjoyed a good working relationship with Air Labrador, the company which previously held the contract to provide chartered air services to the North and South coasts of Labrador," said Mr. Wakeham.

There are no major changes associated with the awarding of the chartered air services contract to Innu Mikun Airlines. The service will continue to operate three times per week on Mondays, Wednesdays and Fridays. Aircraft originating out of Happy Valley-Goose Bay make scheduled stops in communities on the North and South coasts of Labrador. The South coast service proceeds to St. Anthony Airport and returns via the same route later in the day. The North coast service travels to communities in the North and returns to Happy Valley-Goose Bay later in the day.

Clients on the South coast will continue to use the same toll-free number, 1-844-667-6660, to make flight reservations. When a referral is received, a client is directed to contact the toll-free number and make arrangements to receive a Medical Flight Authorization (MFA) voucher from the community clinic. On the day of travel, clients present their voucher to the Innu Mikun agent at check-in. Boarding aircraft will not be possible without a voucher. Scheduled stops may be impacted by weather conditions and medical emergencies. Further information is available by calling the toll-free number or speaking to a health care provider at a community clinic.

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