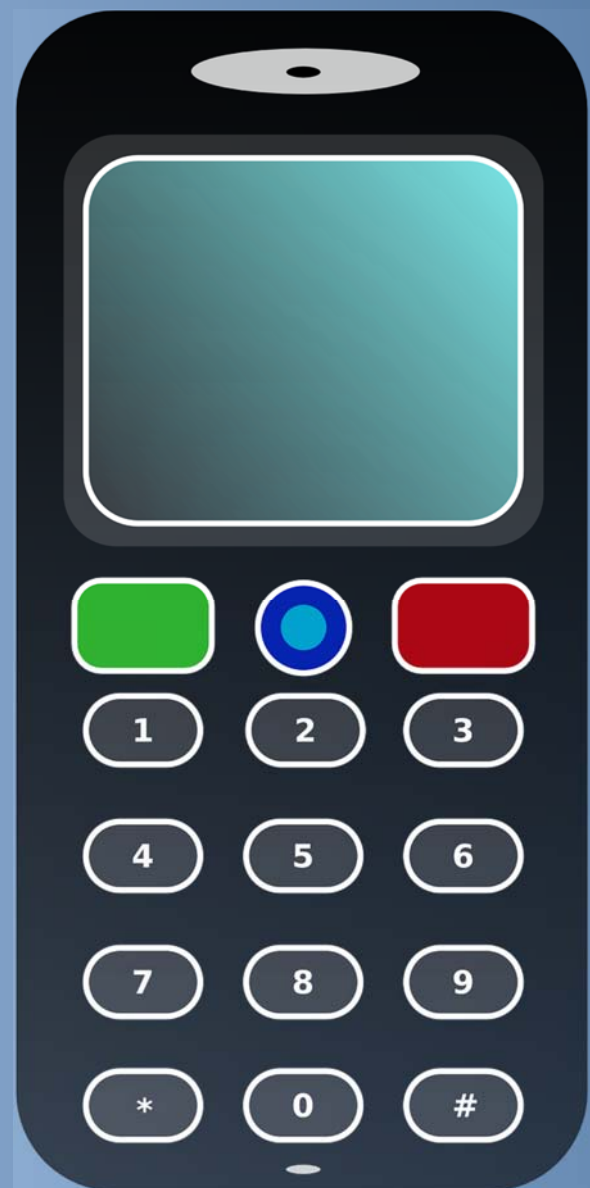


Automated Reminder Notification

Labrador-Grenfell Health is expanding the methods of reminding clients for Endoscopy appointments to include options of text, e-mail, or telephone.



- If you are booked for an **Endoscopy procedure** (Colonoscopy, Gastroscopy, Sigmoidoscopy or Bronchoscopy) you may receive a reminder notification from Labrador-Grenfell Health.
- The reminder system uses the contact information you have provided.
- When you register for an appointment, you will be asked to choose only one option of telephone, e-mail or text for receiving notifications.
- Please ensure your contact information is up to date to verify that the information provided is correct.
- Notifications are made five to seven days before the date of your procedure.
- For telephone reminders, three attempts will be made to reach you or to leave a message.
- Further information about the new automated reminder system is available at www.lghealth.ca

This **Automated Notification System** is part of a province-wide initiative to reduce missed appointments or 'no-shows'. Reducing **no-show appointments** can improve wait times and access to services for everyone.



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