

Ethics Services

Solving the Dilemmas



Ethics

- There are times that having to make healthcare decisions for yourself, for someone you love or a patient you are taking care of can be very difficult.
- The word 'ethics' refers to the examination of our basic values and provides a guideline to help us understand what we should and should not do.
- When values conflict while making a decision, we can face an ethical dilemma.







Ethics

- The Ethics Service at Labrador-Grenfell Health can help you work through ethical issues.
- Labrador-Grenfell Health offers a comprehensive ethics service that includes ethics education, organizational policy review and ethics consultations on clinical and administrative matters.
- LGH has a comprehensive Ethics Framework





CNA Ethics

- Providing safe, compassionate, competent and ethical care
- 2. Promoting health and well-being
- Promoting and respecting informed decisionmaking
- 4. Preserving dignity
- Maintaining privacy and confidentiality
- 6. Promoting justice
- 7. Being accountable





Ethics

- Labrador-Grenfell Health is a member of the Provincial Health Ethics Network Newfoundland and Labrador (PHENNL).
 - LGH Regional Ethics Committee
- PHENNL coordinates and supports ethics education, ethics consultations, and the review and development of policies for the four Regional Health Authorities and the Department of Health and Community Services.
- Through PHENNL, professional ethicists and facilitators are available to provide ethics consultations for Labrador-Grenfell Health.



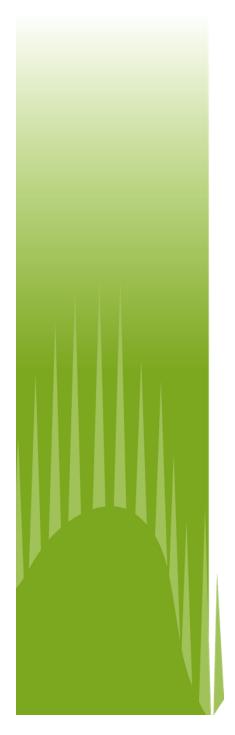
Ethics Screening Tool

If you are unsure you require an ethics consult, a
 <u>Clinical Ethics Screening Tool</u>, is available which will help you evaluate your need for the service.



This tool is intended to help you focus on issues that allow you to identify a case or situation appropriate to refer for an ethics consultation





Ethics Screening Tool



Clinical Ethics Screening Tool

This screen is intended to help you focus on issues that allow you to identify a case or situation appropriate to refer for an ethics consultation. This screen does not cover every issue and matter that could lead to an ethics consult but it would prompt most matters for a consultation.

Values

Is there a plan or activity that clashes with something I hold as important?

- My personal values
- . My professional ethics, professional values, or Code of Conduct and Professional
- Practice
- Our Organizational Values

Decisions

Is there a clash, confusion, dispute or ambivalence about the decision making?

- · Who should make the decision
- Competence
- Substitute decision-maker
- Best interest of patient / resident / client
- Information exchange
- Current wishes
- Advance Health Care Directive

Care Plan

Is there confusion or dispute over the plan of care?

- Goal is unclear (Why are we doing this?)
- · Status has changed and goal has not been appropriately revised
- Interventions seem futile
- Disproportion of risk and pain over benefit

Othe

- · Gut feeling (Something doesn't feel right about this!)
- Confidentialit
- . Consensus among team and/or others that an open discussion is needed in this case
- · Patient / resident / family member questions the ethics of care or options.

For further information, please contact:

Patient Safety/Quality Department

Labrador-Grenfell Health
P.O. Box 7000, Station C, Happy Valley-Goose Bay, NL, A0P 1C0
Phone 709-896-3103, Fax 709-896-4032





- The ethics consultation process is intended to be a resource to health care providers, administrators and managers, clients, families and the community.
- The process supports the right of the clients and substitute decision-maker to make informed healthcare decisions.
- As a consultative service it is available to assist physicians and healthcare professionals by providing advice on complex matters and issues.



Ethics Consultation Process

Available for patients, residents, clients, families, staff or anyone who needs help in making ethical decisions about health care.



- Managed by ethics consultation facilitators and conducted by gathering the appropriate and relevant mix of people to discuss the specific case in question.
- A final report, including recommendations, will be provided within the timelines that are identified when the request for an ethics review is made.





Ethics Consultation Form



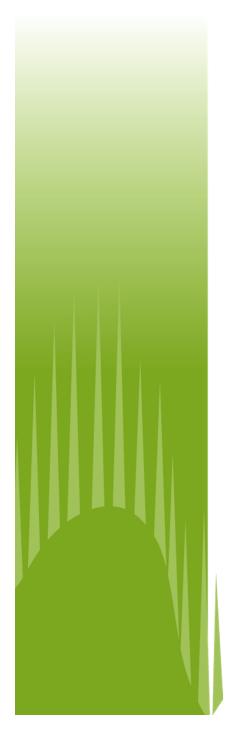
Provincial Health Ethics Network Newfoundland Labrador Ethics Consultation Service

Request for an Ethics Consultation

This form is used to collect information from the individual or group requesting the Ethics Consultation and others with information needed to respond to the request for an ethics consultation. This form may be completed by the one requesting the consultation or the one who receives the request may collect the information. The required information can be forward in an e-mail.

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ssue for Ethical Consultation
Labrador-Grenfell Health forwards to:
Office of the Director of PHENNL Pastoral Care and Ethics Department Health Sciences Centre 300 Prince Phillip Drive St. John's, NL Canada A1B 3V6 Phone: (709) 777-8940, Fax: (709) 777-7612





Ethics Consultation Pamphlet

WHO WILL BE PRESENT AT AN ETHICS CONSULT?

Attendance at an ethics consultation will depend on the issue and the kind of consultation requested. We encourage open and frank discussion of all ethical concerns, but we recognize a decision can be a very private matter. Only those directly involved in the particular case (client, substitute decision maker, family member, care providers, appropriate resource persons) will attend.

An ethics consultation will normally include:

- The person(s) who requests the ethics consult, this may be a patient, resident, client, substitute decision maker, family member or staff member;
- At least one support person for the one who has made the request (if he or she wishes to have a support person).
 Arrangements can also be made for a translator, if required;
- A professional ethicist;
- The physician responsible for the care of the individual;
- One or two other members of the patient's care team (e.g. nurse, pastoral worker, social worker, respiratory therapists, etc.) who are familiar with the case;
- Representatives from the Ethics Committees sometimes attend ethics consultations.



PROVINCIAL HEALTH ETHICS NETWORK NEWFOUNDLAND LABRADOR (PHENNL)

The four Regional Health Authorities and the Department of Health and Community Services are partners in PHENNL.

PHENNL provides support for

Ethics Education;

Policy Review and Development;

Clinical and Administrative Case Consultations.

HOW CAN I ARRANGE FOR AN ETHICS CONSULT?

Any patient, resident, client, family or staff member can bring forward an issue for an ethics consult by contacting:

Labrador-Grenfell Health

Phone: (709) 897-3103 Fax: (709) 896-4032 www.lghealth.ca

Eastern Health Office of the Director of PHENNL

Phone: (709) 777-8940 Fax: (709) 777-7612 www.easternhealth.ca

Central Health

Phone: (709) 257-5226 Fax: (709) 257-4613 www.centralhealth.nl.ca

Western Health

Phone: (709) 634-4350 Fax: (709) 634-4591 www.westernhealth.nl.ca

Or ask a staff member to make the contact for you.



Ethics Consultation

Labrador-Grenfell Health

Phone: (709) 897-2282 Fax: (709) 896-4032

Provincial Health Ethics Network Newfoundland Labrador









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Resources



Facilities, Programs and Services

'The purpose of this world is not to have and hold, but to serve.'



earch

search go advanced search

ome

Our Vision, Mission and Values
Our Board and Executive

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Complaints, Compliments & Client Experience Surveys Privacy and Access Research Review

Emergency Preparedness

Tender Opportunities
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Contact Us Facilities, Programs and

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Accreditation Status

Programs and Services



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Ethics Consultation
Service pamphlet
Request for an Ethics
Consultation form
Clinical Ethics Screenin
Tool

Frequently Asked

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Ethics Service

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