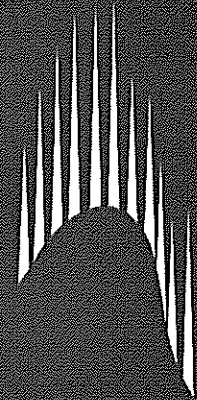




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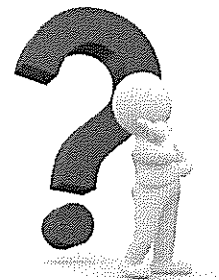
Ethics Services

Solving the Dilemmas



Ethics

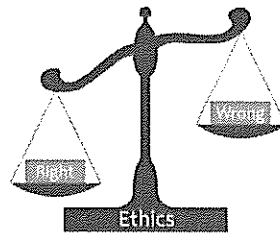
- There are times that having to make healthcare decisions for yourself, for someone you love or a patient you are taking care of can be very difficult.
- The word 'ethics' refers to the examination of our basic values and provides a guideline to help us understand what we should and should not do.
- When values conflict while making a decision, we can face an ethical dilemma.



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Ethics

- The Ethics Service at Labrador-Grenfell Health can help you work through ethical issues.
- Labrador-Grenfell Health offers a comprehensive ethics service that includes ethics education, organizational policy review and ethics consultations on clinical and administrative matters.
- LGH has a comprehensive Ethics Framework



CNA Ethics

1. Providing safe, compassionate, competent and ethical care
2. Promoting health and well-being
3. Promoting and respecting informed decision-making
4. Preserving dignity
5. Maintaining **privacy** and **confidentiality**
6. Promoting **justice**
7. Being accountable



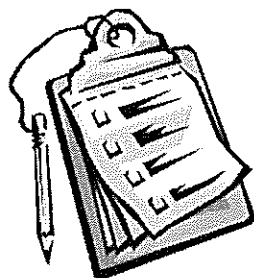
Ethics

- Labrador-Grenfell Health is a member of the Provincial Health Ethics Network Newfoundland and Labrador (PHENNL).
 - LGH Regional Ethics Committee
- PHENNL coordinates and supports ethics education, ethics consultations, and the review and development of policies for the four Regional Health Authorities and the Department of Health and Community Services.
- Through PHENNL, professional ethicists and facilitators are available to provide ethics consultations for Labrador-Grenfell Health.



Ethics Screening Tool

- If you are unsure you require an ethics consult, a [Clinical Ethics Screening Tool](#), is available which will help you evaluate your need for the service.



- This tool is intended to help you focus on issues that allow you to identify a case or situation appropriate to refer for an ethics consultation



Ethics Screening Tool



Clinical Ethics Screening Tool

This screen is intended to help you focus on issues that allow you to identify a case or situation appropriate to refer for an ethics consultation. This screen does not cover every issue and matter that could lead to an ethics consult but it would prompt most matters for a consultation.

Values

Is there a plan or activity that clashes with something I hold as important?

- My personal values
- My professional ethics, professional values, or Code of Conduct and Professional Practice
- Our Organizational Values

Decisions

Is there a clash, confusion, dispute or ambivalence about the decision making?

- Who should make the decision
- Competence
- Substitute decision-maker
- Best interest of patient / resident / client
- Information exchange
- Consent wishes
- Advance Health Care Directive

Care Plan

Is there confusion or dispute over the plan of care?

- Goal is unclear (Why are we doing this?)
- Status has changed and goal has not been appropriately revised
- Interventions seem futile
- Disproportion of risk and pain over benefit

Other

- Gut feeling (Something doesn't feel right about this)
- Confidentiality
- Consensus among team and/or others that an open discussion is needed in this case
- Patient / resident / family member questions the ethics of care or options.

For further information, please contact

Patient Safety/Quality Department
Labrador-Grenfell Health
P.O. Box 1000, Station C, Happy Valley-Goose Bay, NL A0P 1C0
Phone 709-890-1101 Fax 709-890-4092



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Ethics Consultation Service

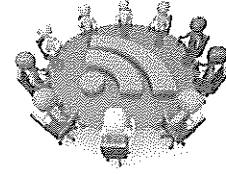
- The ethics consultation process is intended to be a resource to health care providers, administrators and managers, clients, families and the community.
- The process supports the right of the clients and substitute decision-maker to make informed healthcare decisions.
- As a consultative service it is available to assist physicians and healthcare professionals by providing advice on complex matters and issues.



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Ethics Consultation Process

- Available for patients, residents, clients, families, staff or anyone who needs help in making ethical decisions about health care.
- Managed by ethics consultation facilitators and conducted by gathering the appropriate and relevant mix of people to discuss the specific case in question.
- A final report, including recommendations, will be provided within the timelines that are identified when the request for an ethics review is made.



Ethics Consultation Form



Provincial Health Ethics Network Newfoundland Labrador
Ethics Consultation Service

Request for an Ethics Consultation

This form is used to collect information from the individual or group requesting the Ethics Consultation and others with information needed to respond to the request for an ethics consultation. This form may be completed by the one requesting the consultation or the one who receives the request and collect the information. The required information can be forwarded in an e-mail.

Individual Requesting Consult	
Name	
Position	
Telephone Number	
Fax Number	
E-mail	
Date	
Details of the Specific Issue for Ethical Consultation	
Location RMA/Unit / Facility / Unit	
Program / Department	
Description (add another page if needed)	
Forward the completed form to Labrador-Grenfell Health:	
Patient Safety & Quality Labrador-Grenfell Health P.O. Box 1820 "Musica" QC Valley Mall - South Bay Labrador, NL A2P 3S2 Phone (709) 637-3103, Fax (709) 636-8212	Office of the Director of PH/PA Patient Care and Ethics Department Health Services Centre 380 Prince of George St. John's, NL, Canada A1B 3C6 Phone (709) 774-2543 Fax (709) 777-2612



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Ethics Consultation Pamphlet

WHO WILL BE PRESENT AT AN ETHICS CONSULT?

Attendance at an ethics consultation will depend on the issue and the kind of consultation requested. We encourage open and frank discussion of all ethical concerns, but we recognize a decision can be a very private matter. Only those directly involved in the particular case (i.e., substitute decision maker, family members, care providers, appropriate research persons) will attend.

- An ethics consultation will normally include:
- The personnel who requests the ethics consult; this may be a patient, resident, client, substitute decision maker, family member or staff member;
 - At least one support person for the one who has made the request if he or she wishes to have a support person. Arrangements can also be made for a translator, if required;
 - A professional ethicist;
 - The physician responsible for the care of the individual;
 - One or two other members of the patient's care team (e.g. nurse, pastoral worker, social worker, respiratory therapist, etc.) who are familiar with the case;
 - Representatives from the Ethics Committee sometimes attend ethics consultations.



PROVINCIAL HEALTH ETHICS NETWORK

NEWFOUNDLAND LABRADOR (PHENNL)
The four Regional Health Authorities and the Department of Health and Community Services are partners to PHENNL.

PHENNL provides support for:

- Ethics Education;
- Policy Review and Development;
- Clinical and Administrative Case Consultations.

HOW CAN I ARRANGE FOR AN ETHICS CONSULT?

Any patient, resident, client, family or staff member can bring forward an issue for an ethics consult by contacting:

Labrador-Grenfell Health

Phone: (709) 697-3151
Fax: (709) 696-4032
www.lghealth.ca

Eastern Health Office of the Director of PHENNL

Phone: (709) 777-8948
Fax: (709) 777-2612
www.easternhealth.ca

Central Health

Phone: (709) 217-8326
Fax: (709) 217-4013
www.centrehealth.ca

Western Health

Phone: (709) 644-4110
Fax: (709) 614-1181
www.westernhealth.ca

Or ask a staff member to make the contact for you.

Ethics Consultation Service

Labrador-Grenfell Health
Phone: (709) 697-3282
Fax: (709) 696-4032

**Provincial Health Ethics Network
Newfoundland
Labrador**

Eastern Health

Western Health

Labrador-Grenfell Health

Central Health

December 2018



Resources

Labrador-Grenfell Health

Facilities, Programs and Services

The purpose of this world is not to have good health, but to serve.
- Dr. Martin Luther King Jr.

How to Use Us

Our Vision, Mission and Values
Our Board and Executive
Governance and Reporting
Health Services
Health and Safety
Human Resources
Information Systems
Patient and Client
Research and Innovation
Community and Public Health
Corporate Governance
Financial Performance
Annual Report

Programs and Services

Ethics Services

There are times that having to make health care decisions for yourself, for someone you love or for a patient you are taking care of can be very difficult. The word "ethics" refers to the examination of our beliefs, values and provides a guideline to help an understand what is right and should not do. When values conflict while making a decision, we can face an ethical dilemma.

The Ethics Service at Labrador-Grenfell Health can help you work through the ethical issues. Labrador-Grenfell Health offers a number of services including ethics education, ethics consultations, ethics review and ethics advisory services.

Labrador-Grenfell Health is a member of the Provincial Health Ethics Network Newfoundland and Labrador (PHENNL). PHENNL coordinates and supports ethics education, ethics consultations, and the review and development of policies for the four Regional Health Authorities and the Department of Health and Community Services. Through PHENNL, professional ethicists and lay members are available to provide ethics consultations for Labrador-Grenfell Health.

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