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## Labrador-Grenfell Health Achieves 2018 Accreditation Status

Labrador-Grenfell Health continues to meet national quality standards and best practices in providing health care services as indicated by its success in achieving Accreditation Status in June 2018.

Accreditation is an internationally recognized evaluation process which is used to assess and improve the quality, efficiency and effectiveness of health care organizations. As part of the assessment, surveyors visited the three main hospital sites: Labrador City, Happy Valley-Goose Bay and St. Anthony; the two long-term care facilities: Happy Valley-Goose Bay and St. Anthony; the Makkovik Community Clinic and Strait of Belle Isle Health Centre.

The health organization was informed of its achievement in a letter from Julie Langlois, Chair of the Accreditation Decision Committee following an evaluation by surveyors in May 2018. She states, "This is a milestone to be celebrated and we congratulate you and your team for your commitment to providing safe, high quality health services."

"Labrador-Grenfell Health is proud to achieve Accreditation status," says Heather Brown, CEO. The commitment to meet Accreditation Canada standards is part of our ongoing quality improvement journey and we continue to implement strategies and initiatives to further improve client care in Labrador and the Northern Peninsula."

The Accreditation Canada surveyors offered considerable feedback based on their observations of Labrador-Grenfell Health's programs and services. They noted that employees were praised for placing a consistent emphasis on quality care and patient safety. In addition, it was also observed that Labrador-Grenfell Health has implemented a number of programs which are considered leading practices in improving quality care such as Intentional Patient Rounding, Post Discharge Calls, Wellness Café, DoorWays, Baby-Friendly Initiative and the Labrador-Grenfell Health Model of Nursing Clinical Practice.

[View the Accreditation Canada report here.](#)

Media Contact:

Amanda MacNeil  
Regional Director of Communications  
Labrador-Grenfell Health  
Happy Valley-Goose Bay, NL AOP 1C0  
Tel: (709) 897-3102  
[amanda.macneil@lghealth.ca](mailto:amanda.macneil@lghealth.ca)