



Labrador-Grenfell Health

For immediate release

June 15, 2018

Labrador-Grenfell Health honours boy who called 911 for ill mother

Labrador-Grenfell Health is proud to recognize the heroic efforts of Cameron Hillier, 10; who quickly called 911 when his mother became sick. He remained calm when he provided the required information to the emergency room nurses until paramedics arrived on scene.

Staff at the Charles S. Curtis Memorial Hospital was so impressed with Cameron's behavior; they presented him with a certificate for his heroism.

"We encourage anyone involved in an emergency to use the 911 service, which directly connects individuals to emergency response professionals," says Ms. Antionette Cabot: Regional Director for Emergency Services for Labrador-Grenfell Health. "In cases of medical emergencies, paramedics rely on key information provided by individuals, like Cameron, to assist in locating those in need; where they can provide life-saving care. It is important that houses have properly displayed civic addresses for this reason."

"We are so proud of Cameron Hillier and his quick thinking!" said Kerry Power; NL 911 Executive Director. "This situation illustrates just one of the benefits of our province-wide 911 service, which is the easy to remember three-digit access to emergency help at anytime, anywhere across the province. Cameron did the right thing by calling 911 when he needed emergency help for his mother and most importantly, he stayed calm while in a stressful situation. Cameron's cool demeanor allowed him to confidently provide answers to all the 911 Call Taker's questions, including the type of emergency, his phone number and his community. By staying calm and answering all questions, Cameron was able to get the help he needed for his mother as quickly as possible."

Information on using the NL 911 service and a photo of Cameron Hillier receiving recognition from emergency responders at Charles S. Curtis Memorial Hospital can be found in the Backgrounder below. Find out more, including education for kids, by visiting www.nl911.ca.

- 30 -

Media Contact:

Amanda MacNeil
Regional Director of Communications
Labrador-Grenfell Health
Happy Valley-Goose Bay, NL A0P 1C0
Tel: (709) 897-3102
amanda.macneil@lghealth.ca

Kerry Power
Executive Director
NL911
709-758-0061
kerrypower@nl911.ca

Background

Calling 911 in an emergency:

You should call 911 when there's a threat to someone's health, safety or property and emergency help is needed right away.

What to expect:

A 911 Call Taker will answer the call with, "911, what is your emergency?" It is important to stay on the line with the Call Taker and answer all questions.

Expect to be asked for:

- Your phone number
- The community or location of the emergency

You will then be transferred to the appropriate emergency agency for response.

What if my emergency needs more than one responder?

Sometimes emergencies need more than one kind of emergency response. In these cases, the 911 Call Takers will also notify other agencies of the emergency reported. The information provided is limited to your area/location and your phone number.

How do I know if I have a real emergency?

An emergency is when there is a threat to health, safety or property that requires immediate response of emergency personnel. If an emergency situation arises, ask yourself one important question: Is there an immediate need for emergency service personnel to protect or save a life, safety or property? If you think it is, or if you are in doubt, call 911.

