

For immediate release
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PUBLIC ADVISORY

Guidelines for designated visitors at Labrador-Grenfell Health facilities

Labrador-Grenfell Health is pleased to increase access for designated visitors in our hospitals and long-term care homes during Alert Level 3.

To reduce the risk of possible spread of COVID-19, designated visitors will be permitted as outlined within guidelines in place at each site. Guidelines include:

- All visitors will be screened for COVID-19 and be provided a mask which they are required to wear for the duration of the visit.
- Individuals must coordinate the visit with the site/health care team in advance.
- Patients and residents can designate one visitor who will not change for the duration of visiting restrictions.
- Family members of long-term care residents will be contacted by staff to explain the procedure for visiting at each individual site.
- The care team for admitted patients will coordinate visits with patients and the designated visitor(s).
- For outpatient and Emergency Department visits, individuals with comprehension or mobility concerns may have one designated person accompany them.
- Care teams can provide direction for visiting palliative care patients as guidelines vary for different palliative care stages.
- For obstetric patients, one designated person and one doula can attend during delivery. One designated person can visit with a mother and newborn for the duration of their stay in hospital following delivery.
- Both parents of an admitted child may visit at the same time.
- Intensive care unit patients can have two designated visitors at the same time.
- General visitation is not permitted at this time.

Complete guidelines are available by [clicking here](#).

We understand that this is a difficult time and are thanking the public for their patience and cooperation. Family members with questions may contact the facility, contacts are listed below.

For more information on COVID-19, please visit the Government of Newfoundland and Labrador website at www.gov.nl.ca/covid-19. For updates pertaining to Labrador-Grenfell Health's services and COVID-19 restrictions, please visit Labrador-Grenfell Health's website www.lghealth.ca or Twitter page.

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CONTACTS BY FACILITY

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Happy Valley-Goose Bay Long-Term Care Home

- (709) 896-4601

John M. Gray Centre

- (709) 454-0376

Labrador Health Centre

- (709) 897-2296

Labrador South Health Centre

- (709) 454-0376

Labrador West Health Centre

- (709) 285-8374