



November 12, 2021

PUBLIC ADVISORY

UPDATE: Labrador-Grenfell Health resumes services impacted by ongoing IT systems outage

Labrador-Grenfell Health is advising the public of resumption of services beginning November 15, 2021.

All previously impacted services will be fully operational on November 15th, 2021.

Labrador-Grenfell Health will be contacting clients to reschedule routine appointments that were impacted by the IT System outage.

Labrador-Grenfell Health apologizes for the impacts on the residents of our region.

Labrador-Grenfell Health continues to work with the Newfoundland and Labrador Centre for Health Information (NLCHI), the regional health authorities and the Department of Health and Community Services to resolve the current cyber incident.

Programs and services can be reached by phone (please find telephone numbers [here](#)). Additionally, the Client Relations department can be reached at 1-833-505-1178, Monday to Friday, 8:00 a.m. to 4:00 p.m.

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