

Telephone Calls

For local calls, dial 9, wait for the dial tone, then dial the number you are calling (454-). For long distance calls, dial 9 + 0 + the area code + the telephone number and wait for the long distance operator recording and follow instructions. Only calling card, third party and collect calls can be made. If you wish to speak to the hospital switchboard operator, or need any assistance in making your telephone call, please dial 0.

IN CASE OF EMERGENCY, CALL:

Fire/Police/Ambulance	Call 911
Switchboard/Paramedic/Security	Dial "0"
Ambulance	9-454-3344
Fire	9-454-8333
Police	9-454-3543

FIRE SAFETY

There is a smoke detector and fire extinguisher in each room. Please make sure you know where the extinguisher is located and how to operate it. In case of fire, dial 9-454-8333. Tell the operator there is a fire and the location. The fire alarm is a continuous ringing bell. When you hear it, you must close all windows and doors in your room. Leave the room and go outside the building. You will be told when you can return to your room.

ACCESS TO CURTIS HOSPITAL

Please note: The basement fire doors to Curtis Hospital are locked at midnight. If you need access to Curtis Hospital after midnight for medical care, dial "0" and tell the operator. Paramedic/Security will be contacted to open the doors. You can also access the hospital through the Rotunda (main) entrance.



Labrador - Grenfell
Health

www.lghealth.ca



NL Health Services Accommodations Information for Clients



*Charles S. Curtis
Memorial Hospital
St. Anthony, NL*

November 1, 2021

Rules and Regulations

Anyone confirmed to be not following these rules and regulations may not be permitted to stay for future visits.

- **Alcohol or illegal drugs are strictly prohibited.** Anyone under the influence of alcohol, drugs, or displaying abusive behaviors will be asked to leave immediately.
- **Smoking is not permitted in any of the units.** Anyone not complying with this policy will be asked to leave immediately and a cleaning charge of \$100.00 will be applied.
- **Pets are not permitted** in the client accommodations.
- Client Accommodations are **scent-free**.
- Please keep noise levels to a minimum, especially after 11 pm.
- The **number of clients/visitors** staying in a unit must not exceed the types of beds provided.
- Clients/visitors will only be provided with linens to match the official occupancy of the unit. **No additional linens will be provided.** For those clients here for an extended stay, fresh linen is available on request by calling extension 7266. **Clients/visitors are responsible for the linens and will be charged for missing items.**
- You are responsible for turning off all appliances and keeping the room tidy and washing any dishes you may have used. **Failure to comply will result in a damage/cleaning charge of \$100.00.**
- You are responsible for the safekeeping of your own valuables. Contact the Admitting Department if you wish to lock your money or valuables in the hospital safe.
- **Check out time is 10:00 a.m. If you do not check out at this time, you will be charged an extra nights' fee.** When checking out, please return the key to the Switchboard. The doors to the **Rotunda** are locked from 10 p.m.-6 a.m., so if you arrive outside these hours, please ring the doorbell and you will be permitted access to the building (located on the right-hand side of **Rotunda** entrance). **DO NOT USE EMERGENCY ROOM ENTRANCE FOR THIS PURPOSE.**

- Please **close all windows and doors** when you leave. During the winter months, to prevent radiator freeze-up, windows should not be opened.

If you need help, dial 0 to speak to the hospital switchboard operator.

We hope your stay is pleasant and comfortable.

Purpose

Client accommodation is available for:

- Day Surgery and Admission
- Appointments for Diagnostic Services, Antenatal and Specialty Clinics.

Client Responsibilities

- Clients are responsible for notifying the Operations Department (ext. 7124) if they need to cancel or extend their accommodations request. Extensions are provided for medical reasons only.
- Clients are responsible for providing a confirmation of their appointment to the Operations Department.

General Client Accommodation

The hostel units are either equipped with a full kitchen or are bedsitters with a kitchenette. All units have a bathroom, cable TV and a telephone.

Rates:

- Bedsitters/one-bedroom: \$45.00 per night.
- Two-bedroom and shared units: \$30.00 per room per night. (shared kitchen, living room and bathroom)